Answers to Your Tax Questions from the Town of Ashford

Q: What is the best way to pay my tax bill?

Option 1: Online by electronic check ($0.95 processing fee) or by credit card (2.95% processing fee). Go to www.ashfordtownhall.org, click on “View or Pay Your taxes Online”.

Option 2: Mail a check in the enclosed return envelope.

Q: Are there long lines in the tax office if I want to pay in person?

A: Yes, if paying in person there may be long lines. For fastest service bring your tax bill with you and have the check filled out, payable to “Ashford Tax Collector”.

CREDIT CARD PAYMENTS may be made online and will incur a 2.95% processing fee. Credit card payments are not taken over the counter. Debit cards must be treated as credit cards.

Q: Can I make a payment after hours at the Town Hall?

A: No. After hour payments cannot be made at the Town Hall.

Q: How is a penalty assessed?

To avoid a penalty, payment must be postmarked or paid online by August 1st or hand delivered by Wednesday, July 31st. Payments posted after August 1st incur interest at the rate of 1.5% per month calculated back to the July 1st due date (after Aug 1st interest incurred is 3%; 1.5%, July, 1.5% for August).

Q: Can I pay more than one tax bill with one check?

A: Yes, you may pay all accounts with one check; just include payment stubs.

Q: How is a receipt obtained?

A: Print a copy of your payment history online. Go to www.ashfordtownhall.org. Select “Government”, “Tax Collector’s Office” then “View or Pay Taxes Online.” Payments are reflected one business day after posting in the tax office.

If mailing payment, enclose payment stub with a self-addressed stamped envelope. A receipt will be returned to you.

If paying in person, a receipt will be provided to you upon payment.

Q: What if I received a tax bill for my property and my bank is responsible for making payment?

Forward your bill to the bank. Then ask your bank to contact the tax office to request that all future tax bills be sent directly to them.
Q: What period of time does my bill cover?
A. Motor Vehicle and Personal Property tax bills based on the Grand List as of Oct 1, 2018

A: Real Estate tax bills are billed in two installments. The first installment is due July 1, 2019 and covers the period of July 1, 2019 thru December 31, 2019. The second installment is due January 1, 2020 and covers January 1, 2020 – June 30, 2020.

Q: Is there tax relief for veterans?
A: You may be eligible for future tax relief. Contact Assessment at (860) 487-4403.

Q. Is there tax relief for the elderly?
A: If you are over the age of 65 and meet income limits set by the State of CT, you may be eligible for future tax relief. Apply in the Assessment Office between Feb 1st and May 15th, 2020.

For other questions, call the tax office at (860) 487-4411

OFFICE HOURS

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<tr>
<th>Day</th>
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<tbody>
<tr>
<td>Monday</td>
<td>8:30 am – 3:00 pm</td>
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<td>Tuesday</td>
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<td>Friday</td>
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